

## CLIENT FACT SHEET 5 RESIDENT ENGAGEMENT STRATEGY

### INTRODUCTION

The purpose of this fact sheet is to give an overview of the requirement for the Principal Accountable Person to produce a resident engagement strategy.

### ORIGINS

[Building Safety Act 2022](#)

### FURTHER READING

[Rendall & Rittner  
Broadcast Video](#)

### DISCLAIMER

This fact sheet is intended as a summary of our understanding of this matter as at the time of publication and does not constitute advice.

Information correct as at 18.04.2023

### REQUIREMENTS

The Building Safety Act 2022 (BSA) places an obligation on the Principal Accountable Person (PAP) to produce a resident engagement strategy.

The strategy must promote the participation of residents in the decision-making process about the building safety risks in the building.

#### Contents of an Engagement Strategy

The strategy will need to contain:

- what information will be provided to residents
- what residents will be consulted on
- how residents' views will be sought
- how residents' views will be taken into account
- how the effectiveness of the strategy will be measured

Effectiveness may be measured in multiple ways, such as surveys, meeting attendance and feedback.

The strategy will need to be provided to all residents aged 16 years and over. They will need to be kept informed about the safety of the building, including the building safety risks. Residents will be able to request further information unless it contravenes data protection legislation.

Consideration must be given to the different types of information residents will need at different stages of their occupancy. For example, a new resident will need to understand their duties in their new place of residence.

The engagement strategy will need to be updated to include any new information and must be considered a live document. The resident engagement strategy will form part of the golden thread of information and must be kept up to date. It will be submitted with the safety case to the building safety regulator.

### BUILDINGS IN SCOPE

The resident engagement strategy will be required for all residential buildings 18m or above, or that have seven storeys or more, whichever threshold is met first.